



To our Clients and Partners:

It's hard to digest all of the information coming out about the coronavirus (COVID-19). We are all being inundated with an avalanche of information along with every company you have ever interacted with is sending you an email about how they are responding to the crisis to make you more at ease.

Like everyone else, we are monitoring the situation in each state and city where we have employees and clients with active projects. We are also trying to keep current with the policies and practices that our clients are adopting in response to COVID-19.

### **It's Business As Usual at Razorleaf**

We are fortunate that we have always been a virtual company, so while it means we have to monitor a lot more locations, we do not have to worry about something spreading across our team or scramble to figure out how to work remotely. Towards that end, we have provided some [tips and lessons learned over the last 20 years of working remotely](#).

### **Working at Full Volume**

Razorleaf is very committed to supporting your business through this health crisis and is working at full volume. We do not anticipate project or support delays as result of the current situation on our side. We recognize that adjustments may be occurring on your side, and we want to work creatively with you to support your organization however we can.

### **How We Can Help:**

- We have capacity, we can provide staff augmentation for any current PLM or integration project
- Help your organization adjust to the challenges of working remotely:
  - Recommend tools to support remote access for virtual workforce like video conferencing
  - Set up a hosted environment to manage remote CAD and PLM Data
  - Provide remote training
  - Recommend collaborative platforms to coordinate projects and data
- Provide supplemental Triage Help Desk Support
- Reschedule on-going client projects and tasks

Where we have active projects with on-site requirements, we have been working to provide alternatives that address the health concerns of our clients and our employees while meeting the project goals and schedules.

If you have any questions about how we are responding to the current crisis or any concerns about your project, please contact us directly.

Stay Safe and Healthy,

A handwritten signature in black ink, appearing to read "Eric A. Doubell".

Eric A. Doubell  
CEO  
Razorleaf